



MERCATOR ikuü

SMART VIDEO DOORBELL

QUICK START GUIDE



Introduction

This smart video doorbell is designed for use in homes, apartments, offices, garages and sheds. It's easy to set up and operate, giving you and your family the security and peace of mind that you deserve.

You can monitor your video doorbell remotely through the Mercator Ikuü app, which can be downloaded for free from the Apple App Store and Google Play Store.

Make sure to fully charge your video door bell unit prior to installation. The deterioration of the battery may vary depending on how often the unit is used, how often the video feed is viewed via the app and whether motion alerts are turned on or off.

Contents



1 x Smart Wireless Video Doorbell including rechargeable batteries
 1 x Indoor Chime Unit
 1 x Reset Pin
 7 x Screws and Wall Plugs
 2 x Grub Screw
 1 x L Shaped Screw Driver
 1 x Small Phillips Head Screw Driver
 1 x Wall Mount
 3 x 1.5V "AA" Type Batteries

1 x Micro SD Card*
 1 x DC Power Adaptor
 1 x USB cable

*Class 10 required
 (Max. 128GB card supported)

Identification

Light Sensor/ Infrared LEDs

Detects low light and turns on the infrared lights which allow the camera to capture both day and night images.

Microphone

Status Light

Entering Pairing Mode
Purple, red, and blue followed by the doorbell announcing 'system reset'.

Pairing Mode

Flashing blue.
The doorbell is now in pairing mode.

During Pairing

Red, purple and blue then off.

When motion is detected or the ring button is pressed
Red, blue then off.

Lost Wi-Fi

Blue then off.

Indoor Chime Unit

The chime unit comes pre-paired with the video doorbell

Note: If there isn't sound refer to page 8 'pairing your indoor chime unit'



Ring Button

Press to activate doorbell

Camera Lens

1080p HD, with 120° angle of view

Speaker

Two way audio



Grub Screw Location

Reset Button

Use the pin to hold for 5 seconds to reboot and clear all settings to factory defaults.

This will allow you to connect with a different Wi-Fi network if required.



USB Port

Power with supplied cable and 5V DC adaptor



Preparing Your Device

Remove the battery compartment cover. Pull off the isolation strip to allow the battery to make electrical contact.

Reinstall the battery cover.

Note: Ensure the battery polarity (+/-) matches the battery compartment sign.

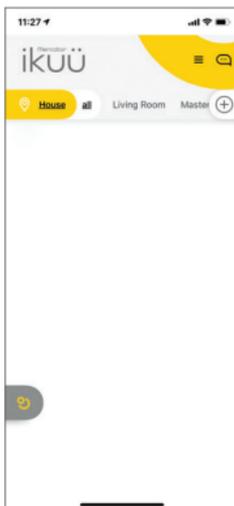
Set Up the App

1. Download the Mercator Ikuü app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.

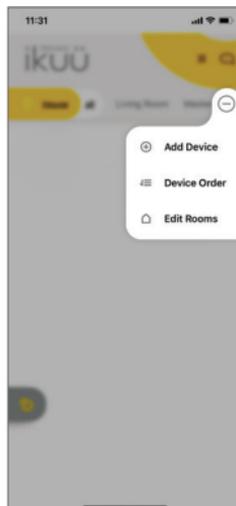
Connect Your Video Doorbell to the App

1
Log in to the Mercator Ikuü app.

Note: Ensure your Video Doorbell is in pairing mode. The LED should be flashing blue. If it isn't, use the reset pin to press and hold the reset button on the side of the unit for 5 seconds and wait for the Video Doorbell to restart.



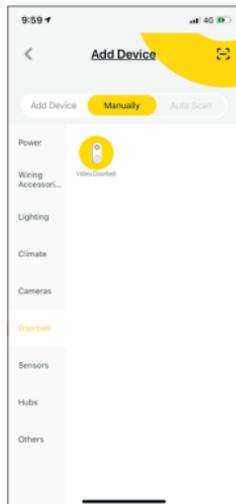
2
Tap the ⊕ icon and select 'Add Device'.



Connect Your Video Doorbell to the App (cont.)

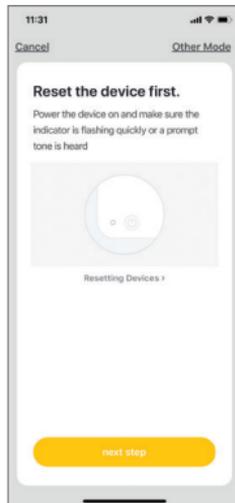
3

Select 'Doorbell' from the sidebar, and then tap the Video Doorbell icon.



4

When the prompt appears, tap 'next step'.



5

Enter your Wi-Fi name and password, then tap 'Confirm'.



6

When the prompt appears, tap 'Continue'.



Connect Your Video Doorbell to the App (cont.)

7

Place the camera eye over the QR code to scan (holding the camera 15cm away from your mobile screen). When you hear the prompt, tap 'I Heard a Prompt'.



8

The app will begin connecting to your video doorbell. When it reaches 100%, you will be taken to the product's settings page.



9

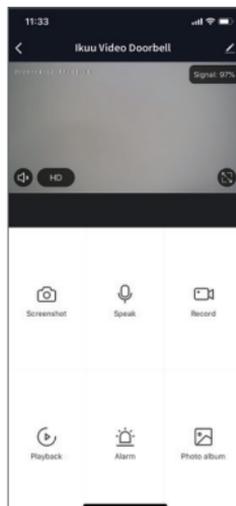
Update the name of the device and assign it to a room (optional), then tap 'Done'.

If you don't see the screen shown, the doorbell did not pair successfully. Please retry from step 1.



10

The camera feed will open, and you will be prompted to allow access to your device's microphone. Tap 'OK' to continue. Your camera is now connected and ready for use.



6

Doorbell Functions



Screenshot

Take a photo of the live video feed, which will be saved to the photo album.



Speak

Speak through the doorbell speaker via your phone microphone.



Record

Take a video of the live video feed, which will be saved to the photo album. Event Recording only.



Playback

Review camera footage from the SD card (if installed).



Alarm

Adjust motion detection settings.



Photo album

View previously saved photos and video recordings. You can download these to your local mobile device.



Date

Adjust the date when reviewing playback.

Pairing Your Indoor Chime Unit

1. In a location near your door and with good Wi-Fi coverage, power on your indoor chime unit with 3 x 1.5V “AA” type batteries (Alkaline batteries recommended). Press the “Volume” button for 5 seconds till the melody changes. Press the doorbell button to test the indoor chime unit. If the chime doesn't sound please refer to step 3 below.
2. If you need to un-pair your chime unit from the video doorbell press and hold the chime Volume button for approximately 30 seconds. The chime will continue to sound throughout the 30 seconds - once the chime stops sounding for at least 10 seconds the chime unit has been successfully un-paired. Test that the chime has un-paired by pressing the push button and listening for the chime. If it continues to sound please repeat this step.
3. If you need to re-pair your chime unit to your video doorbell press and hold the chime Volume button for approximately 15 seconds making sure to release the button as soon as the chime stops sounding. Test that the chime has been successfully paired by pressing the push button and listening for the chime.
4. Press the “Volume” button once to trigger one time. There are 4 volume levels to choose from low to high.
5. The indoor chime units offers 38 different kinds of melody. Press the “Melody” button to choose one you like, each press changes the melody.

To Install Batteries

1. Remove Battery Cover from rear of unit by unclicking the top part.
2. Pull off the isolation strip to allow the battery to make electrical contact.
3. Replace battery compartment cover.

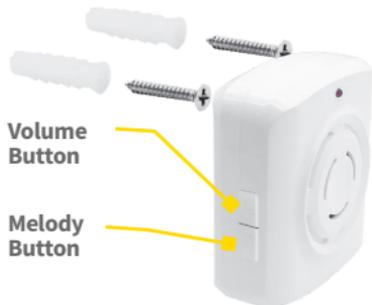
Note: When the Push Button unit is depressed, a red LED light will light up, but this is not an indicator of the Push Button Unit battery level. It is recommended to replace batteries once a year to ensure range and transmission reliability.



Installation Chime Unit

The 'keyhole' shaped slot on rear of unit (above battery compartment) will enable the Chime Unit to be easily mounted to a flat surface. 'Keyhole' slot enables unit to be easily removed from mounting position for replacement of batteries relocation,

1. Drill appropriately sized hole and insert wall plug (if required).
2. Fit screw provided, ensuring that there is a gap of approx. 3mm between mounting surface and head of screw to enable attachment of unit.
3. Attach Chime Unit by sliding 'Keyhole' shaped slot over screw. Alternatively unit can be left unmounted, in this form it can also be used as a portable paging device. Carry it with you around the house as needed.



Installation Instructions

Before choosing your location, check the Wi-Fi strength/coverage in that area.

IMPORTANT: Mount the doorbell under eave and avoid placing it in direct sunlight and extreme weather. Do not mount the doorbell unit on metal or near metal door frames, security door, or proximity any metal door furniture as this might affect the functionality of the doorbell.

Please Note: The below image shows the doorbell angle view. Install it in a suitable location with Wi-Fi coverage (Fig.01).

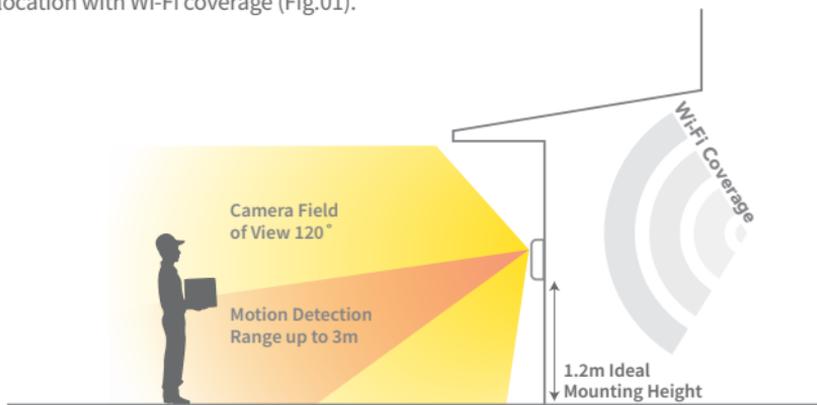


FIG. 01

1. Plug DC power adaptor into a power source and connect it with doorbell using provided USB cable (Fig 2 & 3).
2. During charging, the charging indicator should turn red. We suggest charging the doorbell for 6-8 hours before installation.

INSTALLATION

Note: Product should be fully charged before installation.



FIG. 02



FIG. 03

1. Mark screw position through the bracket holes (Fig 4).
2. Fix the mounting bracket on the wall by using the included screws and wall plugs.
3. Install the doorbell to the bracket and secure with included grub and screw and screwdriver (Fig 5).

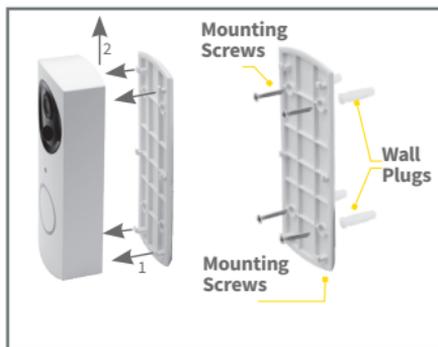


FIG. 04



FIG. 05

Note:

- This doorbell requires a network device (e.g. wireless/non-wireless router, network switch etc.) that is connected to the internet for setup and use. This network device is not supplied with this kit.
- This doorbell might experience network, motion command and live transmission delay issues. This is normal, due to the connected network, 3G/4G mobile network, server overflow or internet upstream speed, download speed and video resolution. To reduce delay, it is recommended to reduce the video quality, or contact your mobile/network service provider.

App Features

Want more from your products? The Mercator Ikuü app can help you to customise your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.

-  **Rooms**
Separate your products within the app for easy control based on their location.
-  **Scenes**
Control multiple products from any room at the same time.
-  **Automation**
Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.
-  **Routines**
Use Mercator Ikuü with other household products to create simple voice commands that trigger customised actions based on your daily activities.
-  **Timers**
Use a range of a scheduling and countdown timers that trigger actions.
-  **Alerts**
Manage the kinds of alerts you receive from your products (e.g. security products).
-  **Sharing**
Share access of your products with others.
-  **In-App Customer Service**
Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit www.ikuu.com.au

You can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ)**, or via email at customercare@mercator.com.au

Warranty

Mercator guarantees this product against defects of materials and workmanship for a period of 36 months from the date of purchase provided the product is used for its proper purpose, in accordance with Mercator's recommendations and within such voltage and current limits as are specified by Mercator in relation to the product. Mercator will at its own option and cost make good, or replace this product with the same or similar product and return it to you, or provide a credit for any product manufactured or supplied by it, which proves to be defective within the limits set out above provided that no repairs, alterations or modifications to the product have been undertaken or attempted by anyone, other than Mercator or its authorized agents. Should you wish to make a claim under this guarantee, the product and proof of purchase must be returned pre-paid by you to the place of purchase.

This guarantee is in addition to and does not take away from any other rights and remedies you may have under any relevant law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please retain your proof of purchase for all warranty claims.

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