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**IMPORTANT OUTDOOR HEATER WARRANTY INFORMATION
FOR OWNER AND INSTALLER.
PLEASE READ AND OWNER TO RETAIN**

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAULT AND COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS PRODUCT IS COVERED BY A 2 YEAR REPLACEMENT WARRANTY FOR RESIDENTIAL USE AND A 1 YEAR WARRANTY FOR COMMERCIAL USE.

BEFORE HAVING THE PRODUCT INSTALLED, CHECK ALL THE COMPONENTS TO ENSURE THERE IS NO VISUAL DAMAGE. SHOULD THERE BE ANY DAMAGE, RETURN THE UNIT TO PLACE OF PURCHASE FOR REPLACEMENT. IN HOME WARRANTY SERVICE WILL NOT BE PERFORMED TO REPLACE ANY SURFACE SCRATCHED OR MARKED PARTS.

THE FOLLOWING POINTS NEED TO BE CHECKED BEFORE LODGING A WARRANTY CLAIM.
PLEASE ENSURE YOUR INSTALLER ALSO READS THIS INFORMATION.

THIS WARRANTY IS SUBJECT TO THE BELOW WARRANTY CONDITIONS:

1. THE PRODUCT OR RELEVANT PART HAS NOT BEEN MODIFIED, SUBJECT TO MISUSE, NEGLIGENCE OR BEEN INVOLVED IN AN ACCIDENT.
2. THE REPAIRS ARE NOT REQUIRED AS A RESULT OF NORMAL WEAR AND TEAR.
3. THE PRODUCT WAS INSTALLED BY A LICENSED ELECTRICAL CONTRACTOR (WHERE APPLICABLE) IN ACCORDANCE WITH THE INSTRUCTION MANUAL.
4. THE HEATER MUST BE INSTALLED IN ACCORDANCE WITH THE INSTRUCTIONS IN THE MANUAL.
5. THE HEATER MUST BE INSTALLED IN ACCORDANCE WITH ALL RELEVANT ELECTRICAL STANDARDS AND CODES.

- IF YOU CONSIDER THERE ARE FAULTS RELATING TO THE INSTALLATION, CONTACT YOUR INSTALLER TO RECTIFY.
- IF YOU CONSIDER THERE IS AN MANUFACTURER DEFECT, CONTACT THE PRODUCT SUPPORT SERVICE LINE ON 1300 665 926, OR LOG THE WARRANTY AT www.ventair.com.au/warranty

YOU WILL NEED TO PROVIDE THE FOLLOWING INFORMATION:

- THE NAME AND CONTACT DETAILS OF THE LICENSED ELECTRICIAN INSTALLER (IF APPLICABLE)
- THE BRAND, MODEL NUMBER AND COLOUR OF THE UNIT
- THE DATE AND PLACE OF PURCHASE OF THE UNIT.
- THE OWNERS NAME, ADDRESS AND TELEPHONE CONTACT NUMBERS
- THE NATURE OF THE FAULT

THE COST OF THE SERVICE PERSON WILL ONLY BE PAID FOR MANUFACTURER DEFECT (IF PRODUCT IS NOT DEEMED DIY). A SERVICE PERSON HAS BEEN ORDERED, IF ANY FAULT IS FOUND TO BE AN INSTALLATION OR USER FAULT, THE RELEVANT CHARGES WILL BE APPLIED TO THE UNIT OWNER.



THE AIR MOVEMENT SPECIALISTS

**IMPORTANT
WARRANTY INFORMATION
ON REVERSE SIDE.
DO NOT DISCARD**

**PURCHASE RECORD
FOR YOUR REFERENCE**

PLEASE FILL IN THIS CARD PRIOR TO INSTALLATION. INFORMATION IS
MANDATORY IN CASE OF WARRANTY CLAIM

BRAND:

MODEL NUMBER:

DATE CODE ON RATING LABEL:

COLOUR:

DATE OF PURCHASE:

PURCHASED FROM:

INSTALLED BY ELECTRICIAN (IF APPLICABLE):

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ELECTRICIAN LICENSE NUMBER: (IF APPLICABLE):

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