



4 CAPITAL PLACE  
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**IMPORTANT BATHROOM UNIT WARRANTY INFORMATION  
FOR OWNER AND INSTALLER.  
PLEASE READ AND OWNER TO RETAIN**

*OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAULT AND COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.*

THIS PRODUCT IS COVERED BY A FIVE-YEAR LIMITED WARRANTY THAT CONSISTS OF: TWO YEARS ON SPARE PARTS, LED LIGHT, AND LABOUR. ADDITIONAL THREE-YEAR REPLACEMENT ONLY FOR FAN AND EXHAUST MOTORS.

BEFORE HAVING THE UNIT INSTALLED, CHECK ALL THE COMPONENTS TO ENSURE THERE IS NO VISUAL DAMAGE. SHOULD THERE BE ANY DAMAGE, RETURN THE UNIT TO PLACE OF PURCHASE FOR REPLACEMENT. IN HOME WARRANTY SERVICE WILL NOT BE PERFORMED TO REPLACE ANY SURFACE SCRATCHED OR MARKED PARTS.

THE FOLLOWING POINTS NEED TO BE CHECKED AND FULL WARRANTY POLICY ([www.ventair.com.au/warranty](http://www.ventair.com.au/warranty)) MUST BE READ BEFORE REQUESTING A WARRANTY SERVICE CALL. PLEASE ENSURE YOUR INSTALLER ALSO READS THIS INFORMATION.

- 1.** THE UNIT OR RELEVANT PART HAS NOT BEEN MODIFIED, SUBJECT TO MISUSE, NEGLIGENCE OR BEEN INVOLVED IN AN ACCIDENT.
  - 2.** THE REPAIRS ARE NOT REQUIRED AS A RESULT OF NORMAL WEAR AND TEAR.
  - 3.** THE PRODUCT WAS INSTALLED BY A LICENSED ELECTRICAL CONTRACTOR (WHERE APPLICABLE) IN ACCORDANCE WITH THE INSTRUCTION MANUAL.
  - 4.** NO SOLID STATE SPEED CONTROL DEVICE HAS BEEN USED WITH THIS APPLIANCE.
  - 5.** IF THE PLACE OF INSTALLATION IS FURTHER THAN 30KM FROM THE PLACE OF PURCHASE THEN EXTRA FEES MAY APPLY TO THE CUSTOMER TO COVER HIGHER CONTRACTOR FEES AND/OR TRAVEL TIME.
- IF YOU CONSIDER THERE ARE FAULTS RELATING TO THE INSTALLATION, CONTACT YOUR INSTALLER TO RECTIFY.
  - IF YOU CONSIDER THERE IS AN MANUFACTURER DEFECT TO THE FAN MOTOR, CONTACT THE WARRANTY SERVICE LINE ON 1300 665 926, OR LOG THE WARRANTY AT [www.ventair.com.au/warranty](http://www.ventair.com.au/warranty)

YOU WILL NEED TO PROVIDE THE FOLLOWING INFORMATION:

- THE NAME AND CONTACT DETAILS OF THE LICENSED ELECTRICIAN INSTALLER
- THE BRAND, MODEL NUMBER AND COLOR OF UNIT.
- THE DATE AND PLACE OF PURCHASE OF THE UNIT.
- THE OWNERS NAME, ADDRESS AND TELEPHONE CONTACT NUMBERS
- THE NATURE OF THE FAULT

THE COST OF THE SERVICE PERSON WILL ONLY BE PAID FOR MANUFACTURER DEFECT. ONCE A SERVICE PERSON HAS BEEN ORDERED, IF ANY FAULT IS FOUND TO BE AN INSTALLATION OR USER FAULT, THE RELEVANT CHARGES WILL BE APPLIED TO THE UNIT OWNER.



THE AIR MOVEMENT SPECIALISTS

**IMPORTANT  
WARRANTY INFORMATION  
ON REVERSE SIDE.  
DO NOT DISCARD**

**PURCHASE RECORD  
FOR YOUR REFERENCE**

PLEASE FILL IN THIS CARD PRIOR TO INSTALLATION. INFORMATION IS  
MANDATORY IN CASE OF WARRANTY CLAIM

BRAND: .....

MODEL NUMBER: .....

SERIAL/BATCH NUMBER: .....

COLOUR: .....

DATE OF PURCHASE: .....

PURCHASED FROM: .....

INSTALLED BY ELECTRICIAN:

.....

ELECTRICIAN LICENSE NUMBER:

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