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IMPORTANT EXHAUST UNIT WARRANTY INFORMATION FOR OWNER AND INSTALLER. PLEASE READ AND OWNER TO RETAIN

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAULT AND COMPENSATION FOR ANY OTHER REASON-ABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS PRODUCT IS COVERED FOR FIVE YEARS IN TOTAL CONSISTING OF A TWO YEAR IN HOME WARRANTY FOLLOWED BY A THREE YEAR PARTS ONLY WARRANTY. PLEASE NOTE REMOTE CONTROL COMPONENTS (WHERE APPLICABLE) ARE COVERED FOR ONE YEAR FROM THE DATE OF PURCHASE.

BEFORE HAVING THE UNIT INSTALLED, CHECK ALL THE COMPONENTS TO ENSURE THERE IS NO VISUAL DAMAGE. SHOULD THERE BE ANY DAMAGE, RETURN THE UNIT TO PLACE OF PURCHASE FOR REPLACEMENT. IN HOME WARRANTY SERVICE WILL NOT BE PERFORMED TO REPLACE ANY SURFACE SCRATCHED OR MARKED PARTS.

THE FOLLOWING POINTS NEED TO BE CHECKED AND FULL WARRANTY POLICY (www.ventair.com.au/warranty) MUST BE READ BEFORE REQUESTING A WARRANTY SERVICE CALL. PLEASE ENSURE YOUR INSTALLER ALSO READS THIS INFORMATION.

- 1. THE UNIT OR RELEVANT PART HAS NOT BEEN MODIFIED, SUBJECT TO MISUSE, NEGLECT OR BEEN INVOLVED IN AN ACCIDENT.
- 2. THE REPAIRS ARE NOT REQUIRED AS A RESULT OF NORMAL WEAR AND TEAR.
- 3. THE PRODUCT WAS INSTALLED BY A LICENSED ELECTRICAL CONTRACTOR (WHERE APPLICABLE) IN ACCORDANCE WITH THE INSTRUCTION MANUAL.
- 4. NO SOLID STATE SPEED CONTROL DEVICE HAS BEEN USED WITH THIS APPLIANCE.
- 5. GLOBES SUPPLIED ARE NOT COVERED BY WARRANTY
- 6. IF THE PLACE OF INSTALLATION IS FURTHER THAN 30KM FROM THE PLACE OF PURCHASE THEN EXTRA FEES MAY APPLY TO THE CUSTOMER TO COVER HIGHER CONTRACTOR FEES AND/OR TRAVEL TIME.
- · IF YOU CONSIDER THERE ARE FAULTS RELATING TO THE INSTALLATION, CONTACT YOUR INSTALLER TO RECTIFY.
- IF YOU CONSIDER THERE IS AN MANUFACTURER DEFECT TO THE FAN MOTOR, CONTACT THE WARRANTY SERVICE LINE ON 1300 665 926, OR LOG THE WARRANTY AT www.ventair.com.au/warranty

YOU WILL NEED TO PROVIDE THE FOLLOWING INFORMATION:

- THE NAME AND CONTACT DETAILS OF THE LICENSED ELECTRICIAN INSTALLER
- THE BRAND, MODEL NUMBER AND COLOUR OF THE UNIT
- · THE DATE AND PLACE OF PURCHASE OF THE UNIT.
- THE OWNERS NAME, ADDRESS AND TELEPHONE CONTACT NUMBERS
- · THE NATURE OF THE FAULT

THE COST OF THE SERVICE PERSON WILL ONLY BE PAID FOR MANUFACTURER DEFECT. ONCE A SERVICE PERSON HAS BEEN ORDERED, IF ANY FAULT IS FOUND TO BE AN INSTALLATION OR USER FAULT, THE RELEVANT CHARGES WILL BE APPLIED TO THE UNIT OWNER





IMPORTANT

WARRANTY INFORMATION ON REVERSE SIDE. DO NOT DISCARD

PURCHASE RECORD FOR YOUR REFERENCE

PLEASE FILL IN THIS CARD PRIOR TO INSTALLATION. INFORMATION IS MANDATORY IN CASE OF WARRANTY CLAIM

BRAND:
MODEL NUMBER:
SERIAL/BATCH NUMBER:
COLOUR:
DATE OF PURCHASE:
PURCHASED FROM:
INSTALLED BY ELECTRICIAN:
ELECTRICIAN LICENSE NUMBER: